

If videos in Sway are taking time to download

On the bottom right hand corner of each video on a Sway there is an option to adjust the playback quality. The lower the quality the faster it loads. So if you are having problems loading videos, then you could lower the quality of the video and it will load faster. This will particularly help people with slower broadband.

Click the button circled and it will bring up the option to lower the resolution of the video.

